

Art and the Art of Medicine:  
enhancing observational skills

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YALE MEDICAL SCHOOL  
STERLING HALL OF MEDICINE  
NEW HAVEN, CONNECTICUT

# PRINCIPLES AND PROBLEMS OF OBSERVATIONAL SKILLS

- ACTIVE VISUAL SEARCH
- HIGH THRESHOLD
- OBJECTIVE OBSERVATION
- INTELLECTUAL BUT NOT PRACTICAL UNDERSTANDING OF HOW TO SEE

# Medical Education

ROTE MEMORIZATION OF  
FACTS AND PATTERNS

ANALYTICAL OBSERVATIONAL  
SKILLS NOT TAUGHT

# MEDICAL EDUCATION

MEDICAL SCHOOL

ROTE MEMORIZATION

HS TRAINING

ROTE APPLICATION

PRACTICE <5 YR

ROTE APPLICATION

PRACTICE >5 YR

DEDUCE, INTEGRATE  
& INNOVATE

Nobel Laureate Herbert Simon's law: It takes ten years to master any skill.

# MEDICAL EDUCATION

MEDICAL SCHOOL

J  
U  
M  
P

ROTE MEMORIZATION

PRACTICE > 5 YRS

S  
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A  
R  
T

DEDUCE, INTEGRATE  
& INNOVATE

Nobel Laureate Herbert Simon's law: It takes ten years to master any skill.

# Sir William Osler

“LEARN TO SEE, LEARN TO HEAR,  
LEARN TO FEEL, LEARN TO SMELL,  
AND TO KNOW THAT BY PRACTICE  
ALONE YOU CAN BECOME EXPERT.”



# PAPPWORTH – A PRIMER OF MEDICINE

“INSPECTION SHOULD ALWAYS BE AN  
ACTIVE SEARCH FOR EVIDENCE AND  
NEVER JUST A HURRIED GLANCE OR  
BLANK STARE.”

# GOMBRICH

“ WE NOTICE ONLY WHEN WE LOOK  
FOR SOMETHING AND WE LOOK  
WHEN OUR ATTENTION IS AROUSED  
BY SOME DYSEQUILIBRIUM, A  
DIFFERENCE BETWEEN THE  
EXPECTATION AND THE INCOMING  
MESSAGE”

# Pappworth – A Primer of Medicine

“DISTINCTION SHOULD BE MADE  
BETWEEN WHAT WE REALLY SEE AND  
WHAT WE INTELLECTUALLY INFER.”

# Adult Stem Cell Reports Overplayed. Vastag B. JAMA 286:293,2001

EXPERTS: "...IF YOU READ THE LITERATURE, IT SAYS THESE ADULT STEM CELLS CAN DO EVERYTHING...LOOK AT THE LITERATURE...MORE CRITICALLY...MANY OF US DOUBT MAJOR CONCLUSIONS...I DON'T THINK THERE'S FRAUD OR ANYTHING MALICIOUS THAT ANYONE HAS REALLY DONE...*BUT WHEN YOU WANT TO SEE SOMETHING, YOU CAN SEE IT.*"

# GOALS

LOWER OBSERVATIONAL THRESHOLD

ANALYTIC OBSERVATION AND NOT JUST ROTE  
PATTERN RECOGNITION

RECOGNIZE EXISTING PATTERNS OF DISEASES  
AND DISCOVER MANIFESTATIONS OF NEW  
DISORDERS

ADRIAN-HARRIS D:

ASPECTS OF VISUAL PERCEPTION IN  
RADIOGRAPHY.

RADIOLOGY 45:237-243, 1979

MYWZS  
WMYJN  
SZXPQ  
NPWSM  
XZQYJ  
XSYJM  
WPZQN  
WQJZY  
XPSNM  
JQYNA  
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SJPQZ  
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SNMYQ  
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NOZJS  
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JXYZQ  
PSNWM  
QMJNY  
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ZWPYJ  
JWNSP  
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WZPJM  
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NJQPX  
ZYSWM  
PXSYN  
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PXYWN  
SMQJZ  
QXYPZ  
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NWPMQ  
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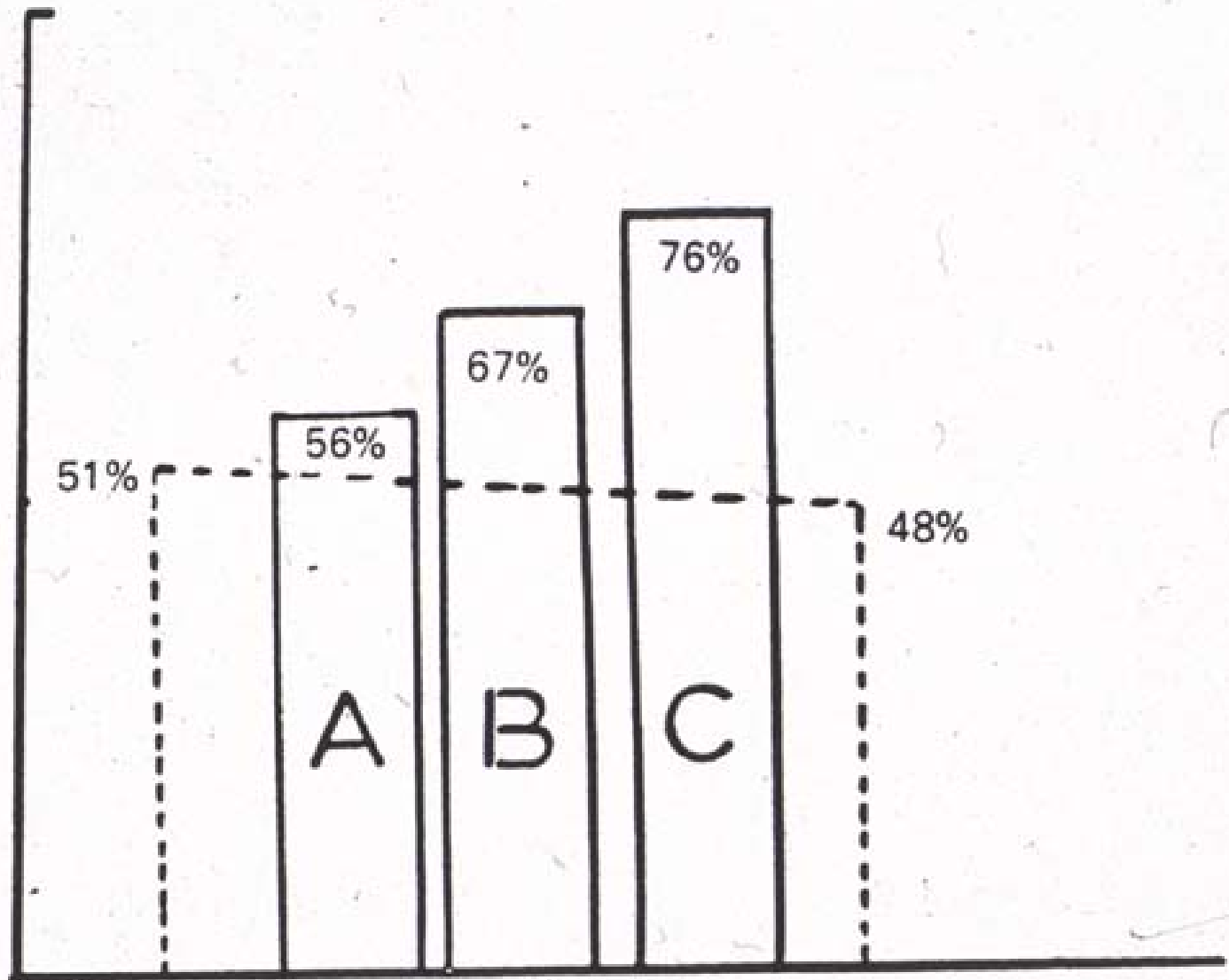


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QJXWZ  
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YJNSW  
XYMWP  
SQZNJ  
XJSQZ  
MYNPW  
SZNPX  
MJQYW  
ZNMWJ  
PXQSY  
WYSZM  
XNPJQ  
NSJWX  
YMQPZ  
XMWPN  
YZJQS  
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ZJPMW  
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JPYXZ  
MSYZP  
JXWQN  
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WNPZS  
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WYNXQ  
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QZWYM  
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JSNWM  
ZXPQY



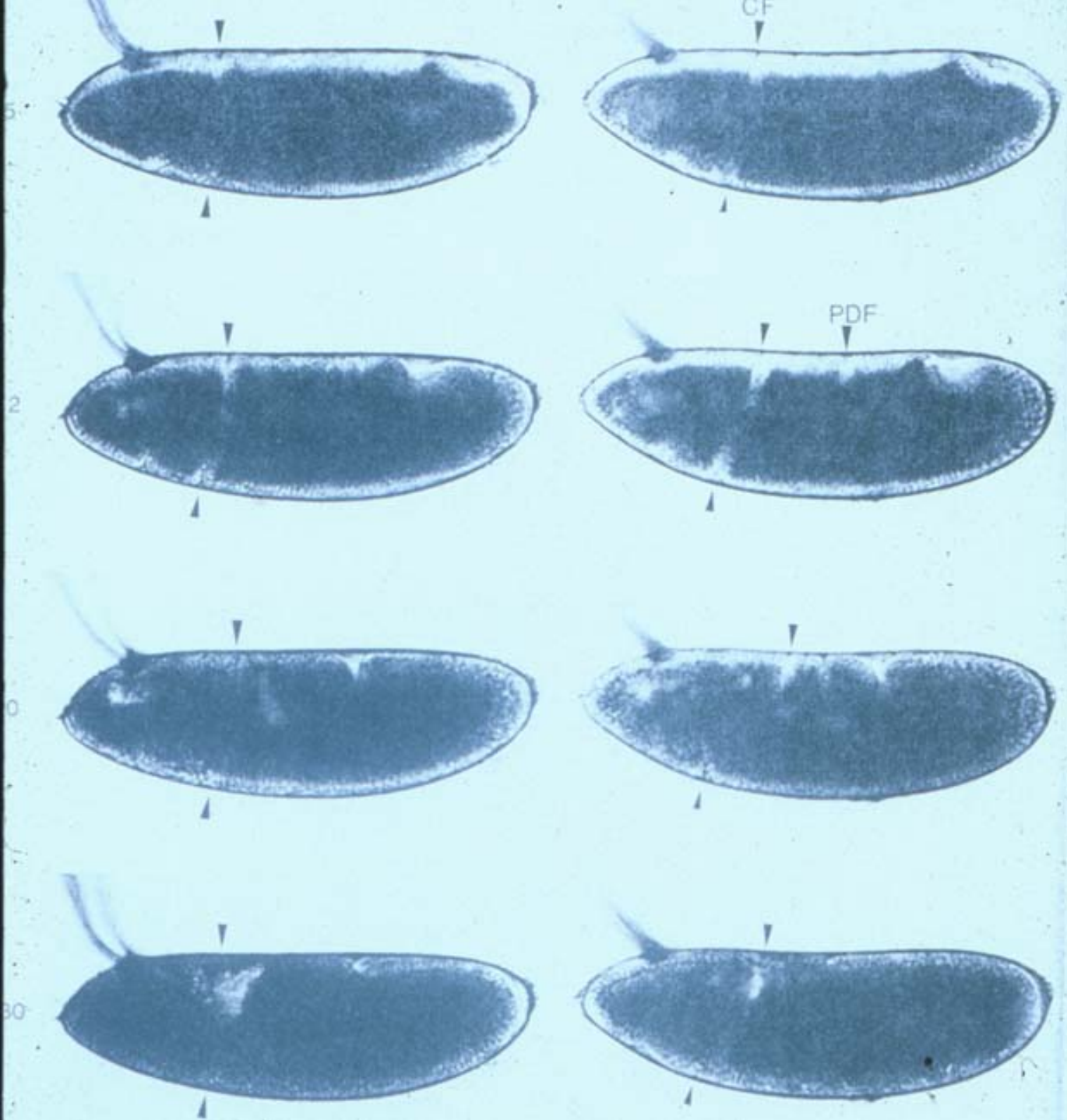




NUSSLEIN-VOLHARD C.

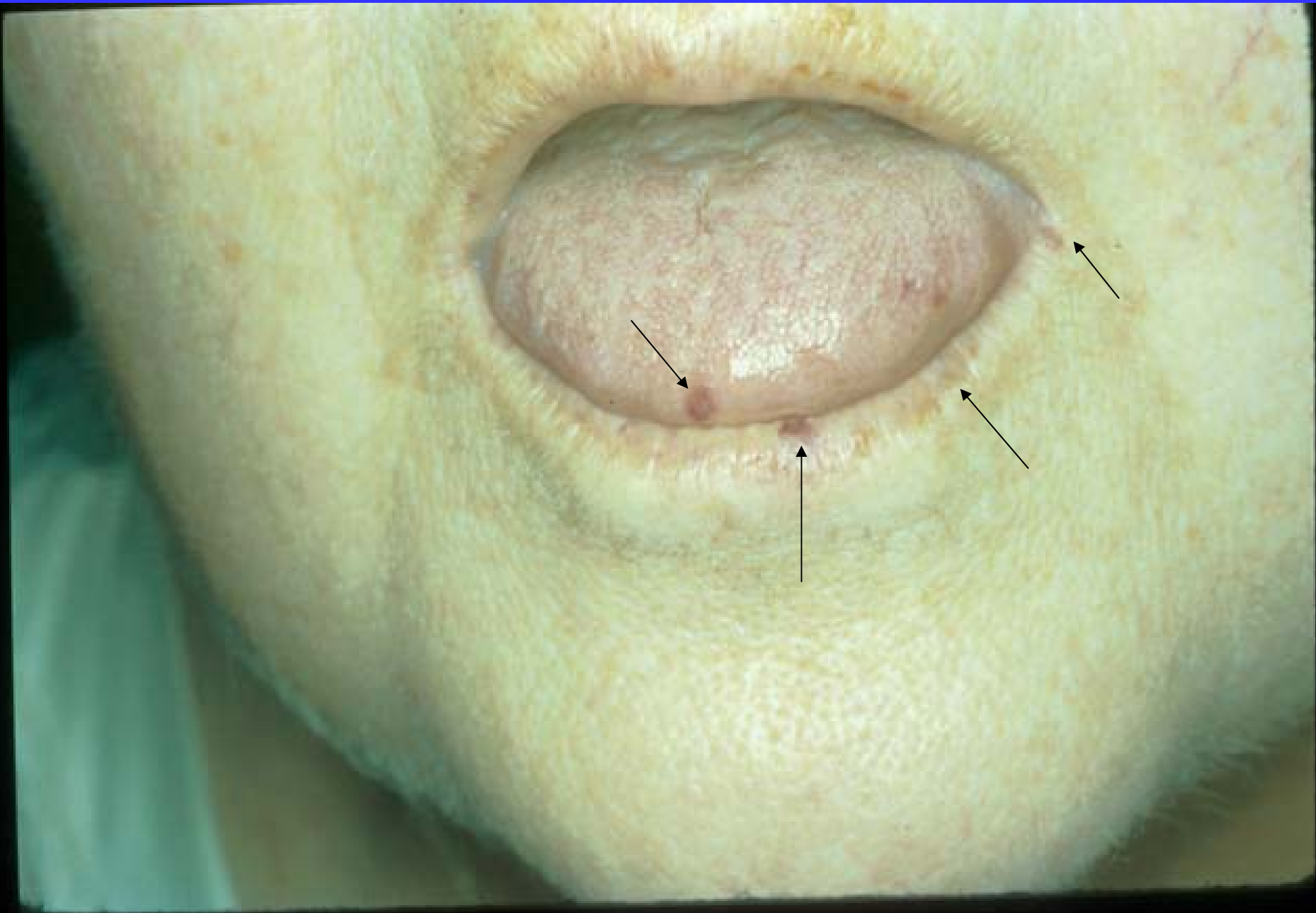
*KRÜPPEL*, A GENE WHOSE ACTIVITY IS  
REQUIRED EARLY IN THE ZYGOTIC  
GENOME FOR NORMAL EMBRYONIC  
SEGMENTATION

DEVELOPMENTAL BIOLOGY 104;172-186,  
1984

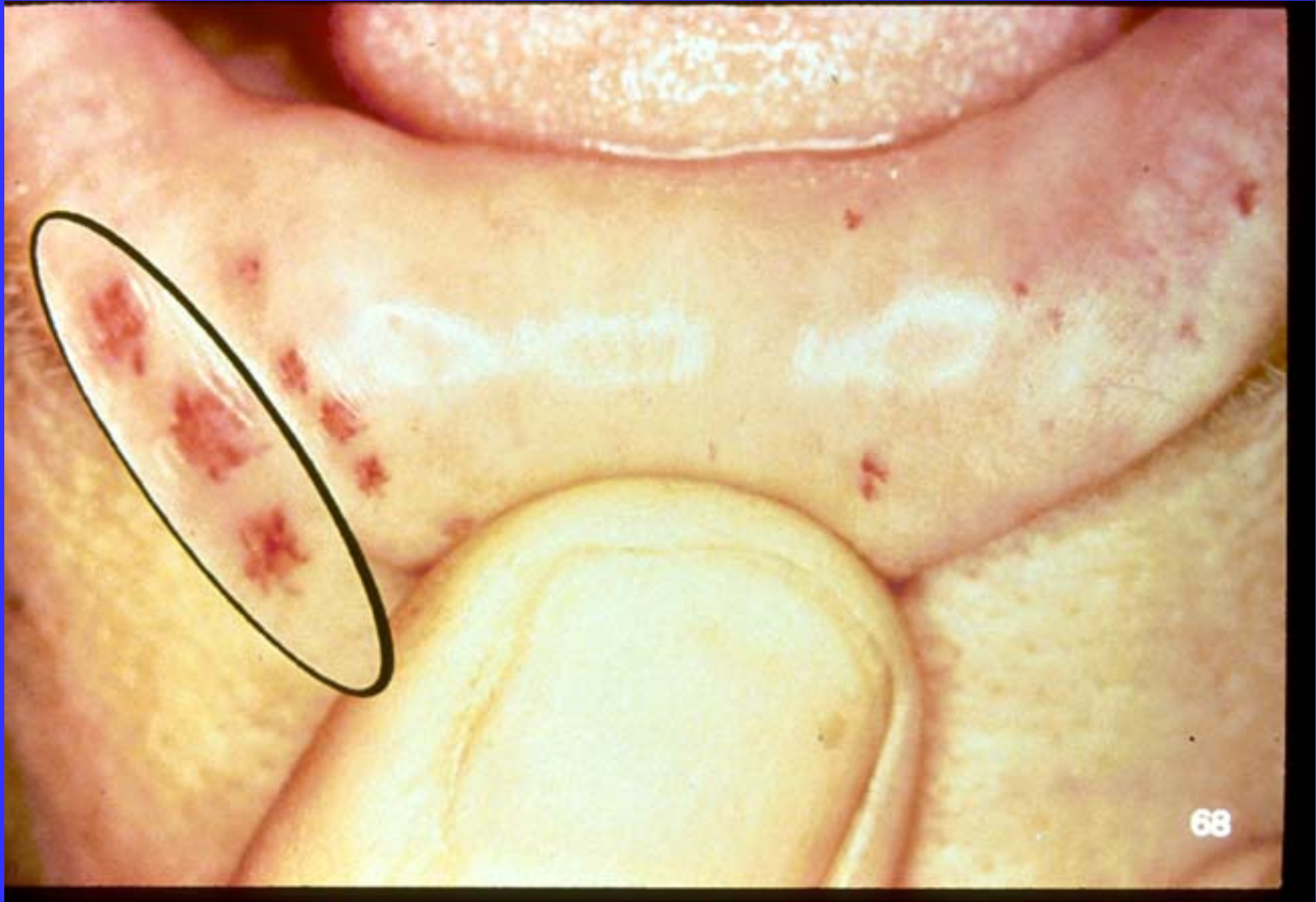












It is very difficult to use patients, which are familiar objects, to teach observational skills because even if the high threshold for observation could be overcome, one is still left with the reality that pointing out details to students leads to memorization of the details and does not provide the stimulus to develop a visual analytic process.

Teaching observational skills to students cannot be accomplished by lectures alone. One needs a visual training exercise which the examination of paintings followed by an objective description provides.



IN A FOREIGN OBJECT (PAINTING) ALL  
THE VISUAL FEATURES HAVE IDENTICAL  
PRIORITIES FOR THE VIEWER.

ALMOST EVERY DETAIL WILL BE  
DESCRIBED.

THIS LOW THRESHOLD IS  
TRANSFERABLE TO THE PHYSICAL  
EXAMINATION.

The narrative English paintings we use are an excellent surrogate for a patient:

They exhibit a large number of well defined details ( signs and symptoms)

which often are internally contradictory (allowing for a differential diagnosis and illustrating the problem of handling data that do not support your initial conclusions) and

which can be used as concrete examples, rather than having a theoretical discussion, to introduce these concepts in clinical medicine to first year students.

After the differential diagnosis (all possible interpretations of painting) is constructed, the painting can be reexamined for other visual clues (equivalent of additional laboratory tests) to refine the differential diagnosis.

The use of paintings also highlights the problems of premature conclusions based on incomplete data; what to do with data that do not fit your initial conclusions (discard or begin again); and looking for data that only supports your initial conclusions.

# Study Design

First year volunteer Yale medical students divided into intervention (i) and control (c) groups. Before visiting the museum to examine paintings (i) or attending an anatomy lecture (c) or working with tutors to learn the principles of history taking and physical examination (c), the students take a pretest and following their group's activities take a posttest. Pretests and posttests each consist of 3 pictures of patients with a variety of medical disorders. Subjects are given 3 minutes per picture to write a description of what they observe. After the study was concluded, the descriptions were graded blindly and a point was given for every feature the student described. The difference between the pretest score and the posttest score was subjected to statistical analysis.



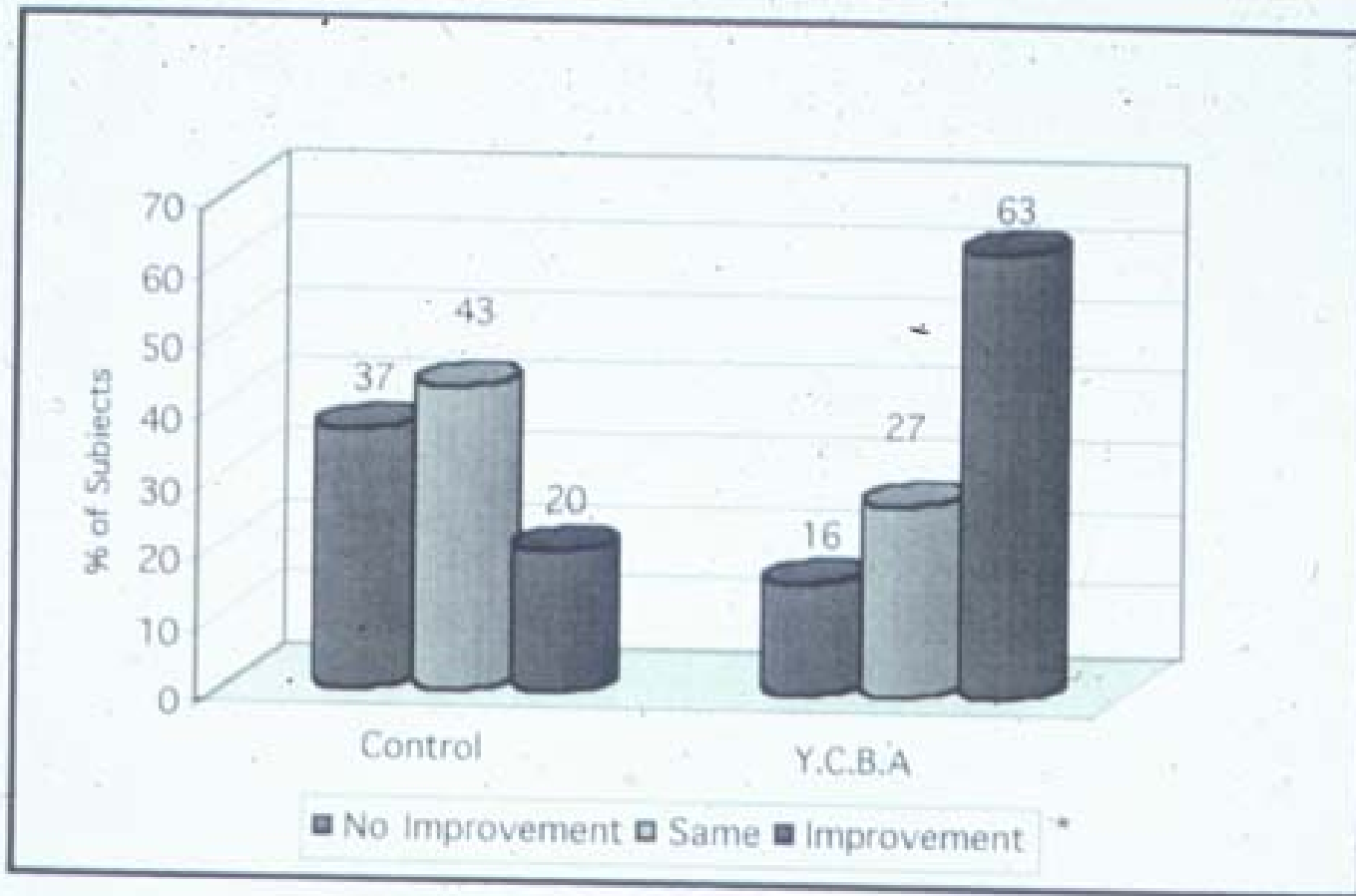




# CUMULATIVE MEANS

1998-2000	PRE	POST	SIG
YCBA=81	50% $\pm$ 0.1	57% $\pm$ 0.1	P= 0.0001
CNTRL=65	47% $\pm$ 0.1	46% $\pm$ 0.1	P=0.2





\* Improvement = Pre-test and Post-test score difference  $\geq + 5\%$ , Same = Score difference  $> - 5\%$  and  $< + 5\%$ , No Improvement = Score Difference  $\leq - 5\%$

Figure 13. Percentage of subjects by control and YCHA group assignments whose scores improved, remained the same, or did not improve between their pre-test and post-test examinations.

Figure 5 Mean raw score for each photograph from students receiving Set A as a pre-test in 1999-2000

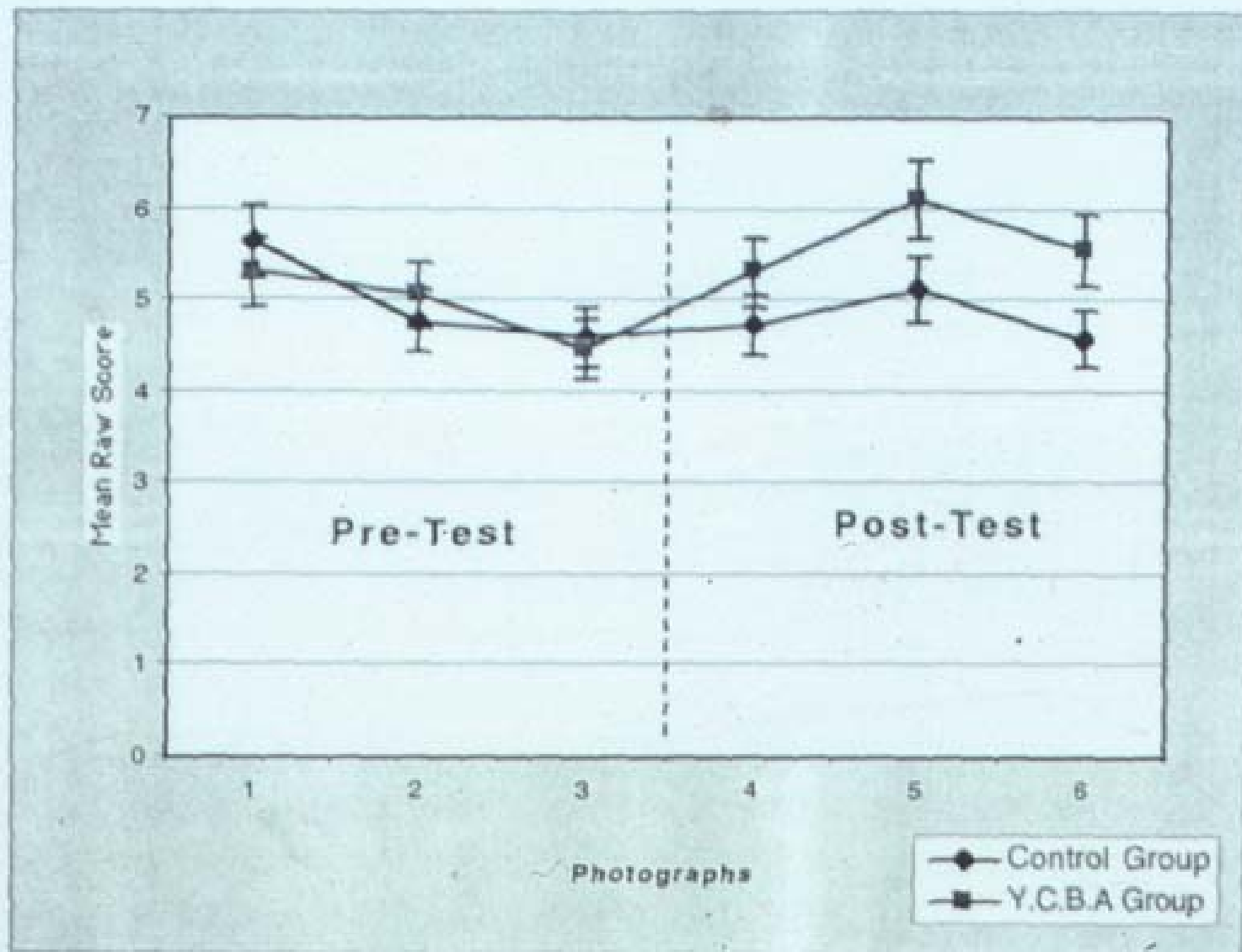
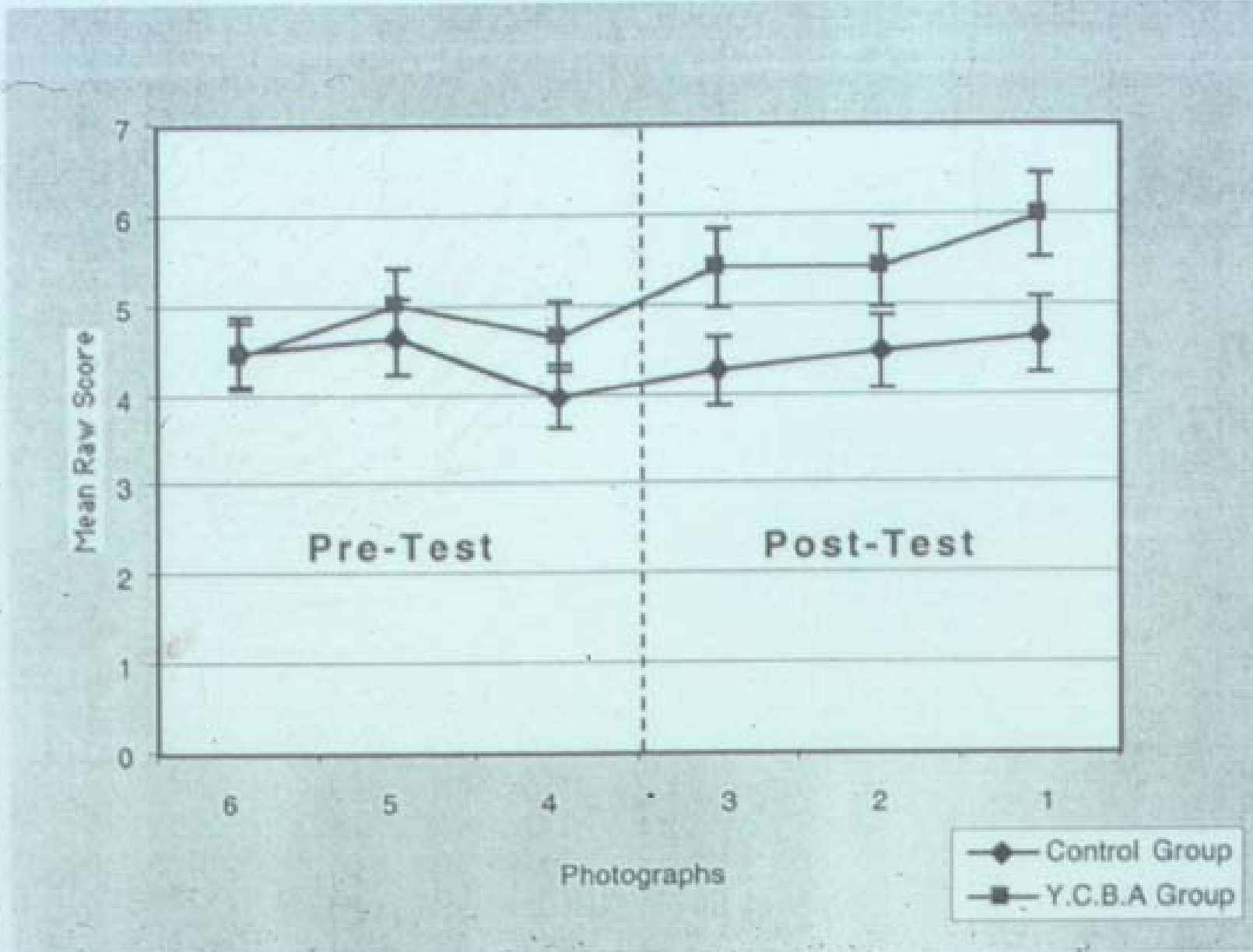


Figure 6 Mean raw score for each photograph from students receiving Set B as a pre-test in 1999-2000



# CONTEMPORARY MAJOR FACTOR UNDERMINING CAREFUL OBSERVATION OF PATIENTS

NEED TO SEE MORE PATIENTS IN A FIXED TIME (ONLY THE URGENT PROBLEM IS EVALUATED AND THE REST OF THE PATIENT TENDS TO BE NEGLECTED)

TOO MUCH RELIANCE ON IMAGING TECHNIQUES AND LABORATORY TESTS FOR MAKING DIAGNOSES

Sir Dominic Corrigan, cardiologist  
1853

“THE TROUBLE WITH MANY DOCTORS  
IS NOT THAT THEY DO NOT KNOW  
ENOUGH BUT THAT THEY DO NOT SEE  
ENOUGH.”









## Case #1

- 1999 Unable to bite nails because dental bite was off.
- 2001 Septal deviation surgery because of problems breathing through nose. Nasal tissues observed to be thickened at time of surgery.
- 2003 Dentist noted expansion of maxilla.
- 1/2009 CC: back pain led to studies revealing osteoporosis and detection of low testosterone.
- 5/2009 Endocrinologist #1 detected elevated growth hormone and consulted with colleagues as to future workup.
- 5/2009 Endocrinologist #2 looked at him, made dx acromegaly and arranged for MRI. Small pituitary tumor found.

## Case #2\*

- 1994 Trouble sleeping more than 90 minutes but no sleep apnea. “Allergies” causing stuffy nose. Hypertension, hypercholesterolemia.
- 2007 Osteoporosis discovered after foot fracture. Onset acne vulgaris. Dental bite requires braces. MD notices big hands and bones. Suspicion acromegaly. Growth hormone elevated. MRI small pituitary tumor removed. Hands, feet, hands shrink; nasal tissues shrink and “allergies” disappear; hypertension resolves; sleeps normally. Had seen many doctors; only one spent time looking at him and listening.

\* Lisa Sanders. Diagnosis. Sleepless. NY TIMES 5/10/09 pp.17-18



**CASE # 1**



# LESSONS TO BE LEARNED FROM THESE THREE CASES BY PHYSICIANS AND STUDENTS:

Inattention blindness: we don't see something because it's not what we were expecting to see; it's not what we are looking for.

Sherlock Holmes: "I have trained myself to notice what I see."

Need to see the whole picture even when the complaint that brings the patient to medical attention is commonplace like insomnia.

Need to lower the threshold of observation so that the normal becomes as important as the abnormal. Then all the details in an object from the normal to the abnormal become visible to the viewer.













# PROGRAM ADOPTION IN WHOLE OR IN PART

BROWN  
DUKE  
UNIV. COLORADO  
CORNELL  
UNIV CALIF IRVINE  
UNIV ROCHESTER  
UNIV TEXAS AT HOUSTON  
MT. SINAI  
NYU  
STANFORD  
UCSF

USC KECK SCHOOL OF MED  
NEW YORK MEDICAL COLLEGE  
JEFFERSON MED SCHOOL  
COLUMBIA P&S MEDICAL CTR  
TOURO MEDICAL SCHOOL (NYC)  
under development:  
MOUNT HOLYOKE (undergraduate)  
UNIV. NEBRASKA MEDICAL CTR .  
HARVARD MEDICAL SCHOOL

**DOLEV JC, FRIEDLAENDER LK, BRAVERMAN IM**  
**USE OF FINE ART TO ENHANCE VISUAL DIAGNOSTIC**  
**SKILLS**  
**JAMA 286: 1020-21, 2001**

**WORKSHOP ON OBSERVATIONAL SKILLS**

**YALE CENTER FOR BRITISH ART**  
**IRWIN M BRAVERMAN MD**  
**PROFESSOR OF DERMATOLOGY**

**LINDA FRIEDLAENDER MS**  
**CURATOR OF EDUCATION YCBA**



# Developing Children's Skills For Informational Analysis With Picture Books

Yurika Sammori, Director, Tsukuba Institute for Language Arts

Critical reading and critical thinking not taught in Japan.  
Development of sensibility is encouraged.

- Program for Language Arts for 5-18 yr olds that was conceived after her high school education in Germany.
- 5-12 yrs: sessions last 10-50 minutes depending upon illustration. Picture interpretation based on reasoning.
- Written compositions about pictures initiated at age 10.
- 13-18 yrs: Texts are analyzed in written form.

# THE HARP by Chris Van Allsburg



Setting

Opinion

Reason for  
opinion

What season is it ?

Opinion

Reason for  
opinion

What is the weather like ?

Opinion

Reason for  
opinion

What time is it ?

Opinion

Reason for  
opinion

Who is present and why are they there ?

Opinion

Reason for  
opinion

What is happening ?

What is the story behind this picture ?

Opinion

Reason for  
opinion

So it's true he thought, it's really true.

end